

# 2023.08.14 - Rostered Application Issues

This issue has been resolved as of 9/06/23

Technology Services is currently working with NWRDC to address a bug in Skyward that is causing an issue with staff and student account exports. Expect additional syncing delays for rostered applications.

## Updates

9/06/23 11:20AM

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- This issue has been resolved

9/05/23 8:30AM

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- Skyward believes they have identified the issue. We will be able to determine whether or not the fix works as expected tomorrow morning.

8/21/23 8:13AM

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- WSIPC has escalated the issue to Skyward for assistance

8/18/23 8:40AM

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- WSIPC has isolated the issue and is testing a fix

8/15/23 9:05AM

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- The issue appears to be impacting student account exports as well

8/14/23 11:37AM

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- NWRDC has escalated this issue to WSIPC

Some platforms may be receiving incorrect or outdated rosters and account information. Affected applications include:

- AgileMind
- Clever
  - Amplify
  - Cengage Online Resources
  - DreamBox Math
  - Formative

- Great Minds
- i-Ready
- IXL
- Lab Aids
- Lexia Core5
- Lexia English
- Lexia PowerUp
- McGraw Hill
- myLexia
- Pearson - aimswebPlus
- Remind
- Sapling Learning
- Savvas
- Sora by OverDrive
- SpringBoard
- Typing Agent
- Zearn
- Follett Destiny
- Google Classroom
- HMH
- PBISApps SWIS
- PeachJar
- Read180
- Securly
- WELNET - Focused Fitness

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Revision #21

Created 14 August 2023 16:54:07 by Luke Knowles

Updated 28 September 2023 17:15:33 by Luke Knowles