2023.08.14 - Rostered Application Issues

This issue has been resolved as of 9/06/23

Technology Services is currently working with NWRDC to address a bug in Skyward that is causing an issue with staff and
student account exports. Expect additional syncing delays for rostered applications.

Updates

9/06/23 11:20AM

- This issue has been resolved

9/05/23 8:30AM

- Skyward believes they have identified the issue. We will be able to determine whether or not the fix works as expected tomorrow morning.

8/21/23 8:13AM

- WSIPC has escalated the issue to Skyward for assistance

8/18/23 8:40AM

- WSIPC has isolated the issue and is testing a fix

8/15/23 9:05AM

- The issue appears to be impacting student account exports as well

8/14/23 11:37AM

- NWRDC has escalated this issue to WSIPC

Some platforms may be receiving incorrect or outdated rosters and account information. Affected applications include:

- AgileMind
- Clever
  - Amplify
  - Cengage Online Resources
  - DreamBox Math
  - Formative

    - Great Minds
    - i-Ready
    - IXL
    - Lab Aids
    - Lexia Core5
    - Lexia English
    - Lexia PowerUp
    - McGraw Hill
    - myLexia
    - Pearson - aimswebPlus
    - Remind
    - Sapling Learning
    - Savvas
    - Sora by OverDrive
    - SpringBoard
    - Typing Agent
    - Zearn
- Follett Destiny
- Google Classroom
- HMH
- PBISApps SWIS
- PeachJar
- Read180
- Securly
- WELNET - Focused Fitness

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